



## Syllabus

### Conflict resolution and mediation

Higher education degree - bachelor  
 Field of knowledge - 29 International relations  
 Specialty - 293 International Law  
 Educational and Professional Program – «International Law»

**Study year – 2 Semestr – 4**  
**Number of credits: 5, Language of study: english**

**Head of the course:**

**Assoc. prof. of the Department of Psychology and Social Work, PhD, Assoc. prof.  
 Oksana YAREMKO**

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#### Description of the discipline

The discipline "Conflictology and Mediation" is aimed at providing students with the necessary theoretical knowledge of conflictology (concept, essence, nature, signs, functions, types, types, focus and limits of conflict spread; causes of conflict emergence and development; models of behavior in conflict, rules for organizing conflict-free interaction, conflict resolution and settlement; strategies, tactics, technologies for conflict resolution, etc.

#### Course structure

№	Topic	Learning outcomes	Control measures
1	General characteristics of the discipline	To study the general characteristics of the discipline "Conflictology and Mediation" (objectives, concepts, subject, methods of study, system; role in the formation of professional culture; interaction with other disciplines; sources).	Essays, discussion, reports, presentations, case studies, business games, testing
2	The nature and structure of the conflict	Know the concept, essence, features, significance, conflict, as well as its structure, types and types	Abstracts, discussion, reports, presentations, cases, business games, testing
3	Preconditions for the emergence and stages of conflict development. Content and structural and functional analysis of the conflict	Know the causes of conflicts, dynamics and conditions, stages of conflict development, as well as its boundaries, functions of conflict, types, and destructive consequences	Abstracts, discussion, reports, presentations, cases, business games, testing

4	Strategies, tactics, and behavioral styles of conflict participants. Psychological methods of overcoming negative emotions in conflict	Master conflict management strategies, ways to resolve and regulate conflicts, tactics for resolving conflict disagreements, and styles of conflict resolution.	Abstracts, discussion, reports, presentations, cases, business games, testing
5	The nature, rules and methods of conflict resolution and settlement	Know the nature, rules and methods of conflict resolution and settlement	Abstracts, discussion, reports, presentations, cases, business games, testing
6	The essence of prevention and prerequisites for successful conflict prevention	Know the essence of prevention and the prerequisites for successful conflict prevention	Abstracts, discussion, reports, presentations, cases, business games, testing
7	Mediation theory	Know the concept, nature, features, prerequisites and components of mediation, areas of application and benefits of mediation, principles of mediation, types of mediation, models of mediation	Abstracts, discussion, reports, presentations, cases, business games, testing
8	Participants in mediation	Understand the content of the right to mediation, who are the parties to mediation: legal conditions for participation of the parties in mediation, their legal status	Discussion, reports, presentations, cases, business games, testing
9	The skill of a mediator	Know the requirements for acquiring the profession of mediator, the requirements of professional organizations for accreditation of mediators, mediator competencies, mediator techniques	Essays, discussion, reports, presentations, case studies, business games, testing
10	The mediation procedure	Know the general characteristics of the mediation procedure, pre-mediation, criteria for mediability of disputes, preparation for mediation negotiations, as well as the stages of mediation	Testing, problematic issues, cases
11	Normative regulation of mediation	Know international mediation standards, European mediation standards, mediation in Ukrainian law, ethical principles of mediation	Testing, problematic issues, cases

12	Features of mediation in certain areas of relations	To study the specifics of mediation in certain areas of relations (labor, family, educational, etc.)	Tests, problematic issues
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### Recommended sources

1. Vaynagii M. V. Theoretical and legal problems of the negotiation process: PhD in Law. Kyiv 2021, 19 p.
2. Mediation and conciliation as conciliation procedures for internal corporate conflict. Journal of Kyiv University of Law. 2020. №3. C. 201-203.
3. Garo G.O. Peaceful resolution of family disputes. Kharkiv: Factor, 2019. 80 c.
4. Dmytrenko AA, Mazur MR Features of mediation in criminal proceedings of Ukraine. Scientific Bulletin of Uzhhorod National University. 2021. C. 273-277.
5. Mediation as a way to resolve family disputes. Bulletin of Lviv Polytechnic National University. Series: "Legal Sciences". 2020. T. 7. № 1. C. 148-152.
6. Kantor N. Y. Commensurability of the general principles of legal proceedings and principles of mediation. Law and Society. 2019. № 6. C. 30-35.
7. Mediation as an alternative way to resolve corporate disputes. Law and Society. 2022. № 3. C. 83-93.
8. Mediation in the professional activity of a lawyer: a textbook / ed. by T. Bilyk, R. Havryliuk, I. Horodysky; edited by N. Krestovska, L. Romanadze. Odesa: Ecology, 2019. 456 c.
9. Rakhlis V.L., Pavlenko O.O. Negotiations and Mediation: a textbook for training a professional negotiator. Dnipro LLC "Driant", 2nd edition revised, 2021. 344 c.
10. Romanadze L. On mediation and Ukrainian legislation. URL: <http://law.ucu.edu.ua/malymy-krokamy-doyevropy-luyiza-romanadze-pro-te-yak-mediatsiya-yevropejskogo-zakonodavstva/>
11. Fedchyshyn D.V. On the issue of alternative land dispute resolution procedures in Ukraine. Scientific Bulletin of Kherson State University. 2019. № 1. C. 48.
12. Chanysheva G.I.. Social Dialogue: Study guide. Odesa: Phoenix, 2021. 81 p.
13. Andrea Caputo, Giacomo Marzi, Massimiliano Matteo Pellegrini, Riccardo Rialti : Conflict management in family businesses: A bibliometric analysis and systematic literature review. 2018. URL: <https://www.emerald.com/insight/content/doi/10.1108/IJCMA-02-2018-0027/full/html>
14. Matthew A. Cronin, Katerina Bezrukova : Conflict Management through the Lens of System Dynamics: 2017. URL : <https://journals.aom.org/doi/abs/10.5465/annals.2017.0021>

### Evaluation policy

- **Policy on deadlines and retakes:** Works that are submitted late without valid reasons will be assessed with a lower grade (-20 points). Rescheduling of modules takes place with the permission of the dean's office if there are valid reasons (e.g., sick leave).
- **Policy on academic integrity:** Cheating during tests is prohibited (including with the use of mobile devices). Mobile devices are allowed to be used only during online testing (e.g., Kahoot).
- **Attendance policy:** Class attendance is a mandatory component of the assessment for which points are awarded. For objective reasons (e.g., illness, international internship), training can take place online with the consent of the course instructor.

### Evaluation

The final grade for the course is calculated as follows:

Credit module 1	Credit module 2	Credit module 3
30%	40%	30%

1. Oral questioning during classes (6 topics of 5 points = 30 points) 2. Written work = 70 points	1. . Oral questioning during classes (6 topics of 5 points = 30 points) 2. Modular control work = 70 points	1. Writing of the CPIT, which includes: preparation of a report-presentation = 60 points 2. Defense of the CPIT = 20 points 3. Score for the training = 20 points
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**Student evaluation scale:**

<b>ECTS</b>	<b>Marks</b>	<b>Content</b>
A	90-100	excellent
B	85-89	good
C	75-84	good
D	65-74	satisfactorily
E	60-64	enough
FX	35-59	unsatisfactory with the possibility of reassembly
F	1-34	unsatisfactory with a mandatory repeat course